



## QuickBooks Online Web Connect Users

### ***On the 1st Action Date: Friday, September 17, 2021***

1. Complete a final transaction download.
2. Complete last transaction update before the change to get all of your transaction history up to date.
3. Accept all new transactions into the appropriate registers.

### ***On the 2nd Action Date: Monday, September 20, 2021***

1. Disconnect online banking connection for accounts connected to financial institution that is requesting this change.
  - a. Select **Banking** from the left column.
  - b. Click on the account you would like to disconnect, then click the **Pencil** icon on the corner of that account box.
  - c. Click **Edit Account Info**.
  - d. Check the box next to **Disconnect this Account on Save**.
  - e. Click **Save and Close**.
  - f. Repeat steps for any additional accounts that apply.
2. Reconnect online banking connection for accounts that apply.
  - a. Download a Web Connect file (.qbo or .qfx) from your financial institution's online banking site.
  - b. In QuickBooks Online, choose **Banking** from the left column.
  - c. Click **File Upload** in the upper-right side of the screen and use the upload dialog to locate the Web Connect file you downloaded in step a.
  - d. Choose the appropriate account from the drop-down menu under **QuickBooks Account** and then click **Next**.

**Important: Do NOT choose "+Add New" in the drop-down menu unless you intend to add a new account to QuickBooks Online.**

- e. When the import is finished, click **Let's go!**
- f. Review the For Review tab on the Banking page to view what was downloaded.
- g. Click **Next**, and then click **Done**.
- h. Repeat this step for each account that you have connected to this institution.